

August 2005 Volume 2, Issue 3

The TPO Connection

AZNET Online Invoice Debuted in June

It's Quick, Easy, Flexible!

On June 30, 2005, the Arizona Network (AZNET) online invoicing program went live. Agency representatives were sent their Login and ID to enable them to view their agency AZNET telecommunications invoice online.

Features of the new AZNET Online Invoice program include:

- Online access—Agencies will access their bill from the BillPort website.
- Agency level billing and adjustment—The amount due, including adjustment, will be at the agency level.
- Detailed reporting capa-

bilities—Ability to drill down to PON, SubPON and Station ID level.

♦ Export Capabilities— Agencies can export reports or database files out of BillPort into their own systems for internal processing.

Agencies are able to remit payment to Accenture electronically or by direct mail.

For ACH Payment:

Accenture LLP, Bank One, Account Number: 5539897, ABA

Number: 71000013, Invoice Qualifier (listed on the invoice).

Desk, at 602.364.4444 (choose of tion 5, then option 2).

Additionally, Frequently Asked Billing Questions have been additionally.

For Payment by Mail:

Bank One, Accenture, Lockbox Number 70629, Chicago, IL 60670, Account Number 5311314, Invoice Qualifier (listed on the invoice).

The "Invoice Qualifier" links your payment to your invoice and must be included with your payment.

For AZNET invoice-related assistance, including billing disputes, or an explanation of your charges, please call the Help Desk, at 602.364.4444 (choose option 5, then option 2).

Additionally, Frequently Asked Billing Questions have been added to the AZNET website at http://www.aznet.gov.

The Telecommunications Program Office Mourns the Loss of TPO Director, Andre Briere

Andre Briere was appointed Director of the Telecommunications Program Office in March 2004. He led a major initiative in State government to transform the State of Arizona's telecommunications through an

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The TPO Connection

Your TPO Contacts:

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Robert J. Hadley IV,

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Jennette Wilkins,

Contracts Administrator 602-364-4044

Two New Items added

To your AZNET invoice...

Two new items were added to FormatDocument.asp?inDoc=/ your July AZNET invoice and will be- legtext/47leg/1r/laws/0301.htm). come a re-occurring monthly charge: TPO charges and AZNET facilities and other retained charges.

Laws 2005, Chapter 301, directed the Arizona Department of Administration (ADOA) to establish a Telecommunications Program Office (TPO) within ADOA to provide for the installation and maintenance of telecommunication systems and to act as the State's agent for telecommunications carrier services to the offices, departments and agencies of the State. This new telecommunications program is AZNET. The Legislature further directed that the administrative costs of the Telecommunications Program Office be shared proportionately by all State agencies within the program. See link: http://www.azleg.state.az.us/

These charges recover the cost of the oversight of the AZNET program contract with the vendor, facilities, the AZNET Help Desk, the State Switchboard and forensic security. Charges are assessed to all agencies beginning July 2005 regardless of the status of your agency's transition.

If you have questions regarding your AZNET Online Invoice and/or Agency Invoice Reports, please call AZNET Help Desk: 602.364.4444

Questions regarding the TPO charges or AZNET facilities and other retained charges, please call the TPO: Sandy 602.542.1439 Clancy at Sandy.Clancy@azdoa.gov or Jennette Wilkins at 602.364.4044 or nette.Wilkins@azdoa.gov

On your July AZNET invoice, you will see two new line items:

TPO Charges \$2.12 X # of Agency Seats

AZNET facilities and

\$2.23 X # of Agency Seats other retained charges: **Total Cost:** \$4.35 X # of Agency Seats

The charges to your agency are based on the number of seats (phones) allocated to your agency. The number of seats allocated is set on a yearly basis and reviewed annually.

Andre Briere will be missed...

innovative public and private partnership—creating the Arizona Network (AZNET). He will be remembered for his efforts and leadership to assure that the State of Arizona has an effective and efficient consolidated, shared telecommunications infrastructure to meet the needs of government agencies, their employees and the public.

He will be greatly missed by his family, friends and colleagues.